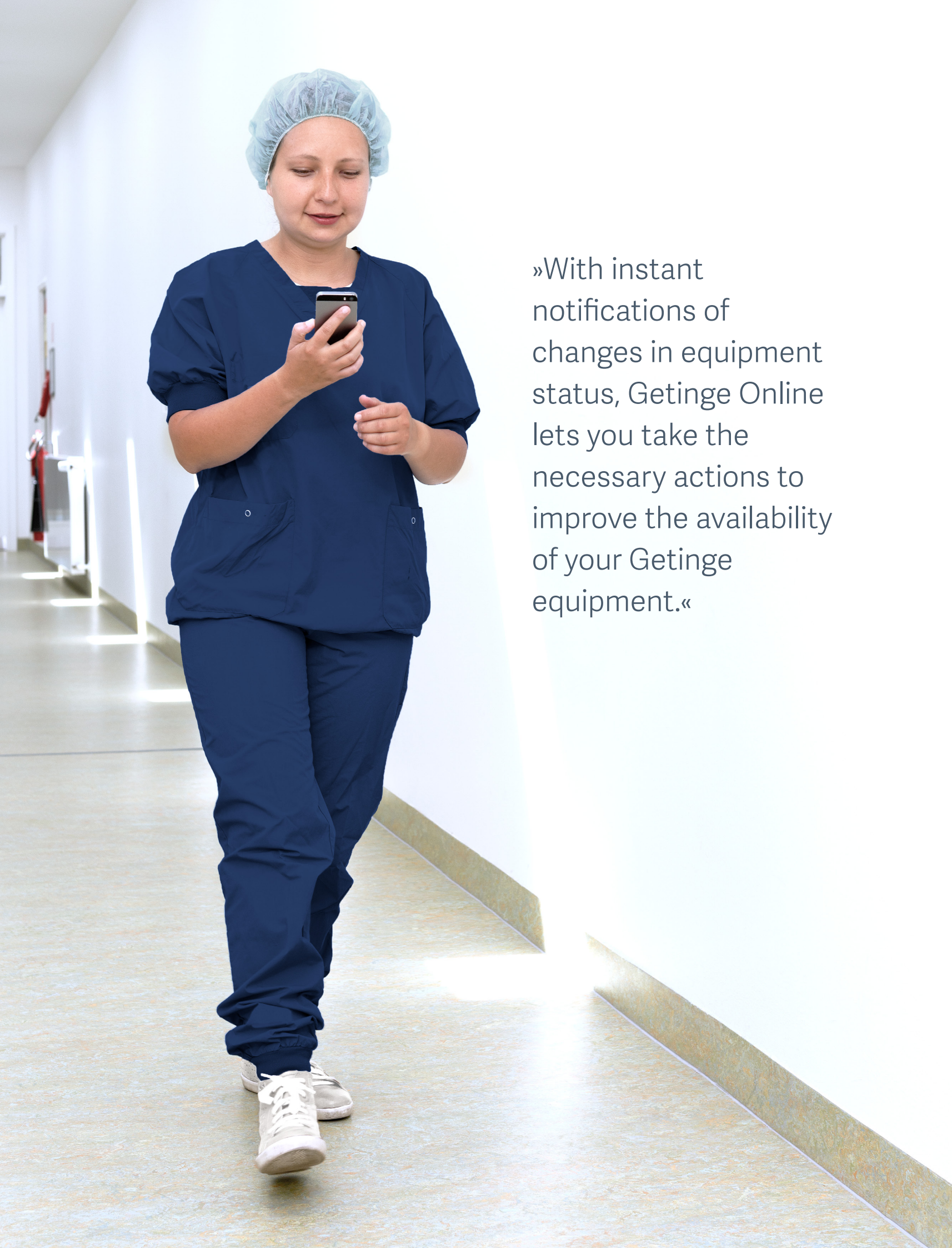




# Getinge Online

Getinge equipment optimization





»With instant notifications of changes in equipment status, Getinge Online lets you take the necessary actions to improve the availability of your Getinge equipment.«

# Optimize your Getinge equipment

– any time, any place

No matter where you are, Getinge Online makes sure you stay connected with unprecedented access to equipment information.

## Connecting your Getinge equipment

By connecting Getinge equipment in your facility, you can benefit from optimized equipment utilization along with greater efficiency, automation and knowledge. This way, you are always prepared to meet the needs of the patients.

Getinge Online is part of our Integrated Workflow Solutions (IWS) offering. IWS is a suite of IT solutions that enables a safer, integrated and better utilized facility that supports greater consistency and efficiency. By streamlining and optimizing workflows in the sterile supply chain, the operating room and across the patient journey, we help you focus on what matters most – the best possible care for patients.



Getinge Online is the enabler of Getinge Services that ensures the highest performance and availability of your Getinge equipment along with access to valuable information via your personal web portal.





## The knowledge you need, when you need it

Getinge Online ensures the right equipment is always available when it needs to be, so staff can focus on the tasks that matter most.

Your personal Getinge Online web portal gives you access to the world of Getinge Services such as automatic replenishment of consumables, remote diagnostics, preventative services, and much more. It also gives you immediate access to detailed, real-time information about your Getinge equipment.

### **Optimize your equipment utilization**

Getinge Online ensures the highest performance possible for your department by enabling you to always be one step ahead. With information always easily available via your tablet and smartphone, you are able to optimize your system and troubleshoot issues from anywhere. And because Getinge Online notifies you immediately by text message or email when your Getinge equipment requires attention, it saves valuable time and enables staff to

focus on the right tasks at the right time. With Getinge Online notifications, in the case of equipment error or when it requires attention, helps you avoid costly delays.

### **Ensure the highest possible equipment uptime**

Getinge Online provides access to Getinge Services as well as detailed equipment and process information to support a disruption-free production environment. In the event of an equipment issue, Getinge Online provides suggestions for how to resolve the problem. And if more assistance is necessary, the system connects you with the right technician or a Getinge service professional who can guide operators remotely to resolve the problem.

To ensure maximum utilization of your Getinge equipment, Getinge Online provides fast handling for acute issues along with the benefit of preventive maintenance. Comprehensive equipment monitoring enables Getinge to schedule a service visit before a breakdown occurs, bringing you peace of mind and minimizing the costly downtime that occurs when equipment is out of order and waiting for service.

### **Get valuable performance data**

By giving you access to valuable statistics and analytics, Getinge Online helps you realize potential cost savings by optimizing your workflow and equipment performance. For added flexibility and more extensive reporting, you can export the information to your own business

intelligence system for further analysis. In addition to monthly reports on the performance of your department, Getinge Online also gives you access to relevant documentation and instructions in one central place.

### **Automatically optimize your workflow with Getinge Services**

When you combine Getinge Online with any of our other Getinge consumables such as detergents, wash monitors or sterilization monitors, you can receive notifications when you need to order new supplies, or you can let Getinge replenish consumables automatically. Getinge Online lets you optimize your workflow by eliminating time spent on manual stock assessment and ordering.



# Improve your department performance

## Avoid delays in your facility

Equipped with the right information, you can take action and avoid costly downtime or the hassle of constantly checking to see if the equipment has finished.

When there is an issue with equipment, Getinge Online lets you view detailed information about everything that has happened and retrieve any of the last 30 process printouts for any piece of Getinge equipment.

## Know where to make improvements with robust reporting

Today's healthcare facilities place high demands on uptime and equipment utilization, making analytics essential. With Getinge Online, you get detailed statistics on the performance of your Getinge equipment and your department throughput.

By analyzing your equipment availability, utilization and performance, you will be able to identify opportunities to optimize your sterile supply workflow. Messages from the equipment can also help you identify training opportunities.



# Save valuable time on maintenance

## Remote Diagnostics capabilities

When an equipment problem does occur, your local technician can use Getinge Online's context-based help function to easily determine the issue and guide an operator remotely. If the issue requires further skills, Remote Diagnostics ensures that Service can guide the local technician in resolving complex issues. Either way, you save valuable time that is normally spent waiting for skilled professionals to arrive on-site.

If on-site service is required, access to spare parts and detailed design drawings are available for the service engineer through Getinge Online. The remote diagnostics information ensures that the service engineer will come prepared with the correct spare parts, providing you with the important first-time fix and avoiding further costly delays.

## Hassle-free scheduled maintenance

Based on the data provided by your equipment, Getinge Online learns to foresee when a component needs replacement in order to avoid a breakdown. Getinge Online's powerful analytic tools enable us to schedule a service visit before a breakdown occurs, thereby eliminating the downtime associated with out-of-service equipment.

### How does Getinge Online work?

Getinge Online is accessible through your personal web portal, so it is always available and requires no special applications. Simply log in on your computer, tablet or smartphone from anywhere in the world. All information exchanged between the equipment and Getinge's secure data center is encrypted and authenticated using the highest security standards.

# Customize your setup

## Monitor entire departments or multiple facilities from a single location

In addition to giving you an overview of your department's equipment status, Getinge Online also allows you to monitor multiple sites from one location. A cockpit setup with multiple monitors lets you track equipment on various sites at once.

Multi-site monitoring with Getinge Online reduces time spent on-site as all equipment statuses can be checked and issues identified from one location. It also ensures technicians have the right knowledge and the right spare parts before making a site visit.

## A partnership with long-term benefits

Through Getinge, you are assured high availability of setup and technical support, close ongoing collaboration, integration with existing IT infrastructure, and proven success through references.

We aim to help you achieve the optimal hospital workflow and the best possible conditions for success with your Getinge solution.

Our Getinge Online support and service agreements ensure you to get the most out of your Getinge equipment and keep it operating at peak performance.



Getinge is a global provider of innovative solutions for operating rooms, intensive care units, sterilization departments and for life science companies and institutions. Based on our firsthand experience and close partnerships with clinical experts, healthcare professionals and medtech specialists, we are improving the everyday life for people - today and tomorrow.

Integrated Workflow Solutions (IWS), as part of the business area Surgical Workflows, offers best-in-class IT solutions within the areas of OR integration, OR scheduling, patient flow management and sterile supply management. We help create a safer, integrated and better utilized facility that supports greater consistency and efficiency, enabling healthcare professionals to focus on delivering the best possible care for patients.

Getinge IT Solutions ApS · Amallegade 4 · 1256 Copenhagen K · Denmark · +45 33 33 88 55  
Getinge IT Solutions Limited · Unit 5, Bowling Hill Business Park · Chipping Sodbury, Bristol · BS37 6JL · United Kingdom · +44 (0)1454 318373  
Getinge IT Solutions GmbH · Südportal 5 · 22848 Norderstedt · Germany · +49 40 514 35-0  
Getinge Cetrea A/S · Brendstrupgårdsvej 21F · 8200 Aarhus · Denmark · +45 38 40 05 70  
Maquet GmbH · Kehler Str. 31 · 76437 Rastatt · Germany · +49 7222 932-0

**Sales Offices**

Getinge Australia Pty. Ltd. · 1/205 Queensport Road North · Murarrie · QLD 4172 · Australia  
Getinge UK · Unit 17, Masies Way · South Normanton · Derbyshire · DE55 2DS · United Kingdom

*Find your local Getinge sales representative at:*

[www.getinge.com](http://www.getinge.com)